



## **A Guide to Walking or Meeting with the Alpacas**

This is an amazing opportunity to experience these wonderful animals close up and personal. You will be greeted with that typical Alpaca smile and also walk away from this experience with the biggest grin on your face. You may fall in love with them, we did and that why we are offering this experience to all.

Walking with alpacas is fun! Expect a peaceful, trouble free saunter through beautiful countryside with lovely gentle animals, glorious views and enjoyable encounters with other people.

We will begin with a meet and greet at The Falcon Inn, a cosy country family establishment providing excellent hospitality and accommodation. This Bed & Breakfast and Glamping site is nestled within the North Yorkshire National Parks, with forestry abound, fields and pastureland and with a view of the coast what better place to begin this experience.

Our walks and forest treks take place within the surrounding forestry of Harwood Dale or over towards the coast, along the forest tracks and through pastures.

### **Rules**

When meeting the alpacas, you will have the chance to say hello to them and get to know a little about each one. We can take up to five alpacas out for a walk at any one time. The minimum number for walking is two as alpacas are herd animals and like to stick together. We are happy to bring an alpaca along for a walk if you are on your own (£10 supplement fee for the second alpaca). Children over 12 may be able to take charge of their own alpaca.

Children under 12 need to be accompanied by an adult as the adult will be responsible for leading their alpaca. The walk is not suitable for children under 8 but they would enjoy the 'meet the alpacas' session as an alternative. If you have a younger child and feel that they would be confident enough to join a walk do get in touch.

Alpacas like to stop and browse as they walk so we will be travelling at their pace.

Please wear sturdy waterproof footwear and appropriate clothing for the weather. We can walk in light rain but we may have to postpone walks in strong wind and rain, or if it is just too hot. If we encounter a sudden shower the alpacas will sit down (Cush) quite happily until it passes, and we will be the ones to get wet!

There is ample parking at The Falcon Inn. Please come to the wooden cabin to the rear of the car park to meet and greet your alpacas. To help us with farm biosecurity we will ask you to dip your boots in a disinfectant solution when we walk over to the paddocks.

### **Preparing for a walk**

We will gather and introduce you to our alpacas. The Alpacas will already be ready and waiting for you with as we talk about alpaca behaviour and the best way for everyone to stay safe on the walk.

If you have any concerns at this point do let us know as we appreciate that leading an alpaca for the first time can be a bit daunting. We are very happy to help or spend a bit more time practising.

### **Safety First**

We will take every precaution to ensure the safety of the walkers and of other users on the paths and tracks where we walk. However, walking with alpacas outside the field does carry some risks and you need to be aware of these and agree that these risks are acceptable. You will be leading a large animal on rough terrain with likely encounters with horses, dogs and, very occasionally, vehicles.

You are responsible for your own safety and that of any children in your care. Please also watch out for the safety and well-being of everyone around you.

When we give instructions, it is important that you act on them promptly to ensure no people or animals get hurt. We have the right to change the route, cut it short or take back control of your alpaca in the interests of safety.

Walkers of all ages will need to stay quiet and calm around the alpacas and not make sudden movements.

Children under 12 will be able to help lead an alpaca. If you agree, children over 12 may be allowed to lead by themselves at our discretion when we are in a safe situation with nothing unusual happening. You must stay near the child if they are leading and be ready to take over if they get into difficulty. Most adults can restrain a haltered alpaca, but younger children cannot.

Alpacas may kick if they sense something close behind them. We do not want that to be you or the alpaca behind. Please be aware of their hind legs and keep humans and animals away. It is especially important to remember this if we engage with people, we meet on the walk who haven't been briefed, especially children.

We will be responsible for alerting other path users of our presence.

### **Understanding alpacas**

Alpacas are largely confident and curious while out walking and will enjoy looking around and meeting people. They take most things in their stride but they don't like confined spaces and may need some time and encouragement to deal with strange obstructions like fallen branches, long grass that was short last time they walked or parked farm vehicles. Sometimes if one of us slips or breaks a twig it can startle one alpaca which startles the others, so be on the lookout for them making sudden movements and just stay stable and calm. They will soon settle down.

When free in the paddock alpacas will back off if you try to touch them as they are making sure they won't get caught. Once they are haltered and, on a lead, they give up their need to avoid you and will walk happily beside you. You may be able to lightly touch the neck, but this is infringing their space, so it isn't polite to try it too often. Likewise, an alpaca should respect your space and not nudge or nibble you. Never touch the rump, although we may do so to encourage an alpaca to move out of danger.

Alpacas are herd animals – they believe in sticking close together for safety. If one gets left behind, he may start to run to catch up, or stop altogether if he is unsure where the leader is. For the safety of the people at the back, the front party needs to stop and wait if a gap opens between the alpacas.

If you drop the lead your alpaca will stay in the group and not run off unless very alarmed. We can then pick up the lead and carry on.

On a walk you are part of their herd. They trust us to be good, calm, confident leaders.

This walk is for them as well, so make sure they have fun and get to stop and admire the view when they want to or need a toilet break!

### **Leading Techniques**

Your lead has a knot at the end. This makes sure it does not pull out of your hand.

Alpacas don't like a tight lead or being dragged. You can encourage them forward using short ratchet movements: pull – release – pull – release. Give them time to work out new situations.

Most of the time you should keep the lead loose but when you need more control, place your second hand on the lead, about 30cm from the alpaca's head.

If you are in danger of falling or being dragged, drop the lead. However, if you are dealing with a passing farm vehicle or other danger you need to make a judgement between your safety and that of other people and the alpacas.

Watch out for the lead rope getting wrapped round your alpaca's neck. If this happens, hold the end of the rope and manoeuvre yourself around the alpaca so you are back on the right side.

### **A Note on Snacking**

Alpacas enjoy stopping to eat grass on the way and we are happy for them to do that as it makes the walk fun and interesting for them. We will keep a watchful eye on what they are munching just in case it is something that is bad for them!

### **Terrain**

The green lane next to the farm and the route around the forest are generally flat and provide easy walking, but the ground can be uneven in places and the grass can be longer, or the path muddy, at different times of year. There will be nettles and brambles along the way and you need to protect yourself from sun, rain, cold and insects.

Please wear sturdy waterproof shoes and be prepared to walk for more than an hour unless otherwise arranged.

We can tailor the walk to suit the party's abilities. The forest tracks and paths are not suitable for buggies (unless they have off road wheels), or people with mobility difficulties, but we can arrange to walk a shorter distance on land adjacent to the alpaca paddocks if you would prefer to spend time with the alpacas rather than walk on the green lane.

### **Vehicles**

We may occasionally meet vehicles within the forest. We all need to be on the lookout and if one approaches, we shorten the leads and draw the alpacas into the grass along the path or onto the verge, to let the vehicle pass. In some cases, we may go ahead and ask a vehicle to stop and wait for us to make room for them to pass safely.

### **Horses**

Horses may get spooked by strange things like alpacas. In the worst case they may bolt or rear causing harm to the rider. Our policy is to move the alpacas well off the path. Or if that is not possible we turn round and walk back until we find somewhere to get out of the way. The riders really appreciate this.

### **Dogs**

Think dogs and sheep, except that alpacas are bigger and will defend themselves. Everyone is asked to keep a look out for dogs and alert the group. If we see people approach, we may call out to see if they have a dog and ask them to put the dog on a lead. We then take avoiding action – walking the alpacas well into the side of the lane or getting further away if the dog is loose. Most dogs act cautious but can turn aggressive through fear or the scent of prey. Alpacas are both alert and curious around dogs. They may attempt to touch noses if they feel the dog is safe. Do not allow this. It may provoke the dog to defend itself.

### **Pedestrians and Cyclists**

No dangers here, but we need to be respectful. For cyclists we get off the lane to allow them to pass easily. For pedestrians we look for signs that they are wary of the alpacas and again keep out of the way. If pedestrians show an interest, we will stop to say hello. This is a nice way to brighten up someone's day and spread good will.

### **Mobile Devices**

You always need to be alert and in charge of your alpaca. However, taking photos is an important part of the experience so feel free to snap away when you are in a safe place with no obstacles, vehicles, horses, dogs etc. We will take photos for use on our Facebook page and website to promote our activities. Please let us know if you do not want your photo to be used. Similarly, please respect the privacy of other people when posting your own photos.

Please refrain from using your phone during the walk as this may be annoying to other people out for a quiet walk with the alpacas! Also, you always need to be able to pay attention to your alpaca and the conditions around you.

### **Summer Season – Adders and other Snakes**

Please take care walking out in the forests and on the moors. In the summer months we do see snakes including Adders.

*You need to be vigilant and give the snakes a wide berth if you spot one.*

Snakes particularly like moorland with bracken which is the habitat that we will see walking up through the moors. Adders, which are Britain's only venomous snake and can grow up to 60cm, are protected under the Wildlife and Countryside Act 1981 and must not be killed, injured or sold. They are very shy and will only attack if threatened.

Very few people have ever been killed by the bite of an adder; however, the bite is painful and requires urgent medical attention.

### **Covid19**

Please wear masks when in small closed group (during safety briefing). Once we are trekking in the open you are ok to remove your mask. Please wash hands before and after handling the animals.

All lead ropes are washed and sterilised between treks and additional ropes have been purchased to ensure no cross contamination. Your leader will wear gloves as to not contaminate your lead rope.

Please always keep 2 meters apart.

### **Back in the field**

Once the alpacas are back in their penned area and the gates are closed, we will remove the alpaca's halters.

**Please wash your hands after your walk. A sink for hand washing is available near the paddocks.**

Please tell your friends about your experience, share your photos and our Facebook posts and tell us if there was anything we could have done better.

Thank you for walking with the alpacas!

Written and Reviewed by:

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Thorny Beck Alpacas

26 July 2020

Please sign to declare you have read and understand the above information and dangers of Alpaca Walking / Trekking. Please also leave your phone number for track and trace relating to Covid-19.

Signed on behalf of all trekkers in your Group / family.

Signature:.....

Print Name.....

Date.....

Track and trace Mobile Number:-----

#### **Alpaca Walk and Meet the Alpaca Session Terms and Conditions**

- *All treks are supervised by a suitably trained and experienced staff, customers are not permitted to take the animals unaccompanied or leave the group with the animal.*
- *Treks include a safety briefing at the start, anyone not adhering to the information provided in this briefing will be asked to leave the walk without compensation.*
- *There will be a maximum of 10 alpacas per walk. Please remember that you may be sharing your walk with other people. Private walks can be arranged at additional cost.*
- *Alpacas are social animals and walk in pairs so all bookings must include 2 alpacas and suitable aged walkers. If this is not possible please contact us to see if we can pair, you up with someone else.*
- *There is an additional charge of £5.00 (per hour) for each accompanying child and £10.00 for each adult who is not the main walker.*
- *Maximum number of 1 additional person can accompany each alpaca trekker.*
- *All children must be accompanied by a responsible adult (aged 18 years +).*
- *Children under the age of 12 must share an alpaca with a responsible adult over the age of 18 on a second reign. Children under the age of 8 may accompany the walk under the supervision of a responsible adult but are unable to lead the alpacas.*

- *Hand washing facilities are provided. Those who accompany children have responsibility to ensure that adequate hand washing takes place.*
- *Customers must dress appropriately. Please wear closed toe sturdy shoes. Sandals are not suitable and we will not walk with anyone not wearing appropriate footwear. Loose fitting clothing that may flap is also unsuitable. We still walk in rain so please bring waterproofs if necessary.*
- *The walks take place in and around farmland and forestry so there will be mud. Please bear this in mind as shoes can get dirty and we will not be held responsible for this or compensating for damages to clothing.*
- *Cancellations made more than 1 week before the start will be invited to reschedule a maximum of 1 time per booking. For Cancellations under 1 week we will try to resell the walk but if places cannot be filled, they cannot be rescheduled and will not be subject to refund. Cancellations must take place in writing to [info@thornybeckalpacas.co.uk](mailto:info@thornybeckalpacas.co.uk)*
- *Gift vouchers must be redeemed within 3 months of the purchase date.*
- *We do not recommend alpaca trekking for pregnant women due to the rough terrain and the potential risk of being kicked. If you are pregnant and wish to walk you will be required to sign a disclaimer.*
- *Walks are weather dependant and if the weather is unsuitable for walking, we will cancel the walk and offer an alternative date suitable to you. We cannot give refunds for circumstances out of our control.*
- *We will request an email address mobile phone number from you on booking and will leave messages on both of these if there is a cancellation due to weather or other circumstances, please check as we will not be held responsible for missed messages on your part.*
- *A risk assessment has been undertaken for each trekking route and is available upon request.*
- *We try to stick as close to our time as possible but Alpacas walk at their own pace. If you are time restricted and need to leave at a certain time please let us know at the start of the walk.*
- *Group bookings are possible with a maximum group size of 12 people. This is based on sharing the walking. Please contact us for more information.*
- *During the walk we take photos that will be published to our social media profiles and website, please let us know if you do not want your photo taken.*
- *Data Protection: We take your privacy seriously. Thorny Beck will only use your personal contact details in order to complete the booking process and to inform you of updates and offers if you have asked us to. We retain this information with your booking record for the standard accounting period of six years. Your personal details will not be used for any other purpose or passed on to any other third party.*